

End User License Agreement

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Contact:

LumenVox, LLC

Edward Miller, CEO

591 Camino de la Reina, Suite 1040, San Diego, CA 92108, USA

Telephone: +1 (858) 707-7700

Email: Ed@LumenVox.com

Website: www.LumenVox.com

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- 1.3. **“License Agreement”** and **“Agreement”** shall mean the terms and conditions described herein as well as any attachments and appendices and all future addenda, if any.
- 1.4. **“Licensed System”** shall mean the specific computer or computer system on which the Software under this Agreement is intended to run.
- 1.5. **“Multi-Tenant Usage”** shall mean an architecture in which a single instance of a software application serves multiple customers. Each customer is called a tenant.
- 1.6. **“Port License”** shall mean a license required by each individual Device to access or otherwise utilize the services or functionality of the Server Software.
- 1.7. **“Port Software”** shall mean the software that enables a real time listening or speaking interaction with a single user supported on a single channel.

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- 1.8. **“Server”** shall mean a computer system comprising one or more computer processors and an administrative program that controls access to all or part of a group of interconnected computers and associated devices.
- 1.9. **“Server Software”** shall mean an administrative computer program that provides services and functionality to all or part of a Server.
- 1.10. **“Software”** shall mean, but not be limited to, Server Software and Port Software and associated media.
- 1.11. **“Software Product”** shall mean collectively Software and User Documentation.
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